

FREE in-home consultation with
Right at Home to explain the process.

Together we contact **MY AGED CARE** on **1800 200 422** to
register and assess your eligibility for government assistance.

AGED CARE ASSESSMENT

(GRANTED ONE OR THE OTHER)

Comprehensive support at home:
Home Care Packages (HCP 1-4)

Entry-level support at home
Commonwealth Home
Support Program (CHSP)

National Waiting List (Within 6 - 9 months)

Letter 1 - APPROVED
Letter 2 - GET READY
Letter 3 - ASSIGNED (Includes
a red referral code)
(Assigned = funding allocated
to your package. It's unlocked
when you choose a provider)

Receive CHSP Referral Code (Within 2 - 4 weeks)

Letter or phone call with REFERRAL CODE
and an assessment summary

YOU CHOOSE a
service provider to
deliver your care

Opt for top up
Private Pay support
to supplement the
CHSP funding or while
you are waiting for
your Home Care
Package (HCP)

SERVICE PLANNING & DELIVERY



**Domestic
Assistance**



**Health
Support**



**Social
Services**



**Community
Transport**